



LEHI CITY RESIDENT SURVEY 2026

TOPLINE REPORT

METHODOLOGY DETAILS

n = 1363

Online interviews fielded Jan 5 – Jan 12, 2026

Margin of error +- 2.6%

For this survey 1363 Lehi City residents were surveyed from a utility database list provided by the City and respondents were invited to join a new panel of Lehi Residents. Survey invitations were sent via email and text message and interviews were completed online. The data were weighted to reflect the demographics of US Census estimates Lehi City, specifically in regard to age, gender, home ownership, race, and marital status.

CONTACT

For more information, please contact Kyrene Gibb:

Kyrene Gibb, kyrene@y2analytics.com

Y² Analytics
250 E 200 S Suite 1120
Salt Lake City, Utah 84111
801-406-7877



Thank you for responding to our survey about quality of life and public policy in Lehi City. Your time and opinions are greatly valued. Please note that your participation is voluntary and that all your answers will remain strictly confidential.

The survey takes most people less than 15 minutes to complete. You may complete it more quickly depending on your survey answers and the speed of your internet connection. If you exit the survey before completion, you will be able to resume it at a later time.

To begin the survey, click on the “Next >>” button below. During the survey you can use the navigation button on the bottom of the screen to advance questions. If during the survey you do not see the button, scroll down until you see it.

s_qualify.	Do you currently live in Lehi City? (n=1363)	
	Yes	100%
	No	*
	Don't know	*

s_direction.	Overall, would you say the city of Lehi is headed in the right direction or the wrong direction? (n=1354)	
	Right direction	68%
	Wrong direction	32

n_overall_1.	All things considered, on a scale from 0 to 100, with 0 being very low and 100 being very high, how would you rate your overall quality of life in Lehi City? (n=1361)	
	Overall Quality of Life in Lehi	75

s_elected.	Do you approve or disapprove of how the Lehi Mayor and City Council are handling their jobs? (n=1337)	
	Strongly approve	4%
	Approve	66
	Disapprove	24
	Strongly disapprove	6

s_5yrrate.	How would you rate the City of Lehi today compared to five years ago? Would you say it is... (n=1362)	
	Much better	4%
	Somewhat better	18
	About the same	22
	Somewhat worse	23
	Much worse	10
	Don't know, I haven't been here that long	23



oe_reason. What brought you to Lehi, or why do you choose to live in Lehi? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

oe_topissue1. In your opinion, what is the most important issue facing Lehi *today*? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

oe_topissue2. In your opinion, what is the most important issue facing Lehi *in the future*? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

s_recommend. How likely are you to recommend the City of Lehi to friends and family as a good place to live? (n=1356)

Very likely	33%
Somewhat likely	45
Somewhat unlikely	14
Very unlikely	7

s_taxvalue. In general, how do you rate the service you receive from Lehi for your tax dollar? (n=1357)

Excellent	11%
Good	46
Fair	34
Poor	10

s_ol_1. Do you agree or disagree with the following statements about Lehi City? - Overall, I feel safe living in Lehi. (n=1359)

Strongly Agree	36%
Agree	55
Neither Agree nor Disagree	7
Disagree	2
Strongly Disagree	<1

s_ol_2. Do you agree or disagree with the following statements about Lehi City? - Lehi is a great place to raise a family. (n=1359)

Strongly Agree	31%
Agree	48
Neither Agree nor Disagree	15
Disagree	4
Strongly Disagree	2



s_ol_3. Do you agree or disagree with the following statements about Lehi City? - Lehi provides all the services I think it should provide. (n=1359)

Strongly Agree	13%
Agree	50
Neither Agree nor Disagree	20
Disagree	13
Strongly Disagree	3

s_ol_4. Do you agree or disagree with the following statements about Lehi City? - Lehi has all the kinds of businesses I want it to have. (n=1359)

Strongly Agree	15%
Agree	47
Neither Agree nor Disagree	17
Disagree	16
Strongly Disagree	5

s_ol_5. Do you agree or disagree with the following statements about Lehi City? - Overall, I think Lehi does a good job managing city services. (n=1359)

Strongly Agree	11%
Agree	53
Neither Agree nor Disagree	22
Disagree	11
Strongly Disagree	3

s_ol_6. Do you agree or disagree with the following statements about Lehi City? - I trust Lehi City staff and elected officials to be open and honest with residents. (n=1357)

Strongly Agree	6%
Agree	36
Neither Agree nor Disagree	34
Disagree	15
Strongly Disagree	8



s_goalreact. The Lehi City Council has made it an official goal to "develop a cutting edge, family-centric community." Which of the following best describes your feelings toward or reactions to this goal? (n=1362)

Very positive	41%
Somewhat positive	36
Neither positive nor negative	15
Somewhat negative	6
Very negative	2

s_familycentric. How would you rate the Lehi City's performance in developing a "family-centric" community? (n=1358)

Excellent	18%
Good	49
Fair	25
Poor	8

s_diversity. How would you rate Lehi City's performance in providing diverse opportunities? (n=1347)

Excellent	6%
Good	41
Fair	40
Poor	12

s_qualitylife. How would you rate Lehi City's performance in providing a high quality of life? (n=1359)

Excellent	16%
Good	51
Fair	25
Poor	8



n_service. Lehi provides a number of services to its residents. Please rate each of the following services using a 0 to 100 scale with 0 meaning you are completely dissatisfied and 100 meaning you are completely satisfied. If you are unfamiliar with a service, select "Not applicable." (n=1140)

Fire and emergency medical services	85
Garbage collection, Changed to Garbage collection (provided by Utah County) in 2026	82
Power (electricity)	79
Police services	78
Culinary (drinking) water	77
Youth recreation programs	75
Information Center, including passport services and utility billing	74
City parks and open spaces	72
Snow removal services	71
Community events	69
Aquatic and fitness center	68
Recycling program	68
Animal control services	68
Senior citizen programs	66
Street lighting	64
Sidewalk maintenance	64
Surface maintenance on city streets	63
Water conservation efforts	60
City code enforcement	57
Development permitting	42

s_internetprovider. Who is your current internet provider? If you have more than one provider, please select your primary provider. (n=1344)

Xfinity	38%
Other, please specify:	27
Intellipop	15
XMission	8
CentraCom	4
CenturyLink/Lumen	4
Sumo	2
Beehive	1
I do not have internet at my home	1



s_cost. How much do you pay for your primary internet provider per month? (n=1342)

\$0-\$19	1%
\$20-\$49	16
\$50-\$79	50
\$80-\$99	16
\$100-\$119	8
\$120-\$149	3
\$150 or more	2
I don't know	4

s_speed. What internet speed are you currently receiving? (n=1340)

5-50 megabits	2%
51-150 megabits	8
151-250 megabits	6
251-500 megabits	11
501-1,000 megabits	23
1,001-2,000 megabits	10
2,001+ megabits	3
I don't know	36

s_internet_sat. How satisfied are you with your current internet provider? (n=1346)

Very satisfied	39%
Somewhat satisfied	34
Neither satisfied nor dissatisfied	10
Somewhat dissatisfied	12
Very dissatisfied	5

s_growrate. Which of the following statements best reflects how you feel about the pace at which the City of Lehi is growing? (n=1361)

Lehi City is growing much too quickly	45%
Lehi City is growing a bit too quickly	35
Lehi City is growing at an appropriate pace	18
Lehi City is growing a bit too slowly	2
Lehi City is growing much too slowly	<1



n_grow. Lehi City is growing and developing in a variety of ways. For each type of development below, move the slider to the position that best represents how you feel about the way the city is growing. (n=1324)

0 = Not enough 50 = Neutral 100 = Too much

Housing and residential development	71
Commercial and business development	60
Mixed-use development, i.e. development that combines commercial, retail, and residential space	57
Shopping and retail development	54
Green space and recreational development	37

s_news1. From which source do you currently receive most of your information about the City of Lehi? (n=1344)

Social media (e.g. Facebook, Instagram, X, etc.)	33%
City newsletter	19
Word of mouth (i.e., talking to neighbors)	17
Email from the City	12
Newspaper and press releases	8
City website	7
News broadcasts	2
Everbridge alerts	1
Events	1
Attending or watching City Council or other public meetings	1
Other, please specify:	2

s_news2. From which source would you prefer to receive most of your information about the City of Lehi? (n=1339)

Email from the City	39%
Social media (e.g. Facebook, Instagram, X, etc.)	23
City newsletter	18
City website	6
Word of mouth (i.e., talking to neighbors)	4
Newspaper and press releases	4
Attending or watching City Council or other public meetings	2
Events	1
News broadcasts	1
Everbridge alerts	1
Other, please specify:	1



m_comm_types. Which of the following Lehi City communications, if any, do you find most valuable? Please select up to 5. (n=1328)

Road construction, traffic updates, and infrastructure projects	59%
Utilities and service interruptions (water, sewer, stormwater, waste)	47
Parks, recreation, library services, arts, and culture	45
Emergency alerts and public safety notices	43
City events and community programs	39
Land use, development, and planning/zoning notices	33
Budget, taxes/fees, and capital projects	29
Neighborhood-specific updates	28
Elections and voter information	26
City Council and board/commission agendas, decisions, and public hearings	25
Youth, family, and senior services	17
Business and economic development news	17
Environmental and sustainability initiatives	8
Volunteer, boards, and public engagement opportunities	7
Other, please specify:	1
None of the above	4

r_comm_types. Please rank your top [NUMBER OF ALERTS SELECTED IN m_comm_types] most preferred communication types in order from 1 to [NUMBER OF ALERTS], where 1 is most valuable to you and [NUMBER OF ALERTS] is least valuable to you (n=509)

	Average Rank
Emergency alerts and public safety notices	2
City events and community programs	3
Road construction, traffic updates, and infrastructure projects	3
Land use, development, and planning/zoning notices	3
Utilities and service interruptions (water, sewer, stormwater, waste)	3
City Council and board/commission agendas, decisions, and public hearings	3
Parks, recreation, library services, arts, and culture	3
Environmental and sustainability initiatives	3
Budget, taxes/fees, and capital projects	3
Elections and voter information	3
Neighborhood-specific updates	3
Youth, family, and senior services	3
Volunteer, boards, and public engagement opportunities	4
Business and economic development news	4
Other, please specify:	2

s_comm_platforms_1. Different types of City communication may be better suited to different platforms. Please indicate which platform you would prefer for each of the following types of information. - Community events (n=1267)

City website	9%
Email	31
City newsletter	21
Facebook	19
Instagram	9
X	2
Local news outlets	2
Text alerts	7
Other, please specify:	<1

s_comm_platforms_2. Different types of City communication may be better suited to different platforms. Please indicate which platform you would prefer for each of the following types of information. - Political updates (e.g., elections, policies, etc.) (n=1272)

City website	17%
Email	35
City newsletter	18
Facebook	11
Instagram	4
X	1
Local news outlets	6
Text alerts	5
Other, please specify:	1

s_comm_platforms_3. Different types of City communication may be better suited to different platforms. Please indicate which platform you would prefer for each of the following types of information. - City development projects (n=1262)

City website	17%
Email	35
City newsletter	23
Facebook	12
Instagram	5
X	1
Local news outlets	2
Text alerts	4
Other, please specify:	1



s_comm_platforms_4. Different types of City communication may be better suited to different platforms. Please indicate which platform you would prefer for each of the following types of information. - Infrastructure & road work notices (n=1263)

City website	7%
Email	39
City newsletter	10
Facebook	10
Instagram	5
X	2
Local news outlets	3
Text alerts	22
Other, please specify:	1

s_commfreq. Would you prefer to receive more communication from Lehi, less communication, or are you happy with the level of communication you currently receive from the City? (n=1345)

I would prefer to receive much more communication from Lehi	13%
I would prefer to receive a little more communication from Lehi	50
I would prefer to receive a little less communication from Lehi	1
I would prefer to receive much less communication from Lehi	1
I am happy with the level of communication I currently receive from Lehi	36

oe_communication. How do you think Lehi City could improve their communication for residents? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

s_emgalt_source. From which source would you prefer to receive emergency alerts (e.g., emergency road closures, fire alerts, etc.)? (n=569)

Everbridge Alert System	49%
Social media	17
City website	5
News outlets (e.g., KSL, Lehi Press, etc.)	10
Other, please specify:	18



s_emgalt_sub. Are you currently signed up to receive the City's emergency alert notifications through the Everbridge Alert System? (n=572)

Yes	37%
No	63

m_emgalt_eas. Which of the following reasons, if any, describe why you have not signed up for notifications through the Everbridge Alert System? Please select all that apply. (n=326)

I have never heard of this system	80%
I'm not sure how to sign up	25
I prefer other methods of receiving alerts	3
I do not want to receive emergency alerts from the City	1
Other, please specify:	2

s_complaint. During the past year have you contacted any Lehi City office to seek service, information, or to file a complaint? (n=1357)

Yes	42%
No	58

m_department. What departments have you contacted to seek service, information, or file a complaint in the last year? (n=592)

Utility Billing	23%
Public Works	20
Police	20
Water & Sewer	19
Library	19
Legacy Center	18
Administration	18
Building and Permitting	16
Power	15
Recreation/Sports	14
Streets	14
Parks	12
Planning & Zoning	10
Animal Control	7
Outdoor Swimming Pool	6
Special Events	3
Senior Citizen Center	3
Park Pavilion Reservations	3
Literacy Center	2
Justice Court	2
Fire	2

Cemetery	2
Ambulance	2
Environmental Sustainability	1
Emergency Management	1
Economic Development	1
Rippy Literacy Center	1
Legal Services	<1
Other, please specify:	9

m_topic. What did you need assistance with when you contacted the Lehi City offices in the last year? Please select all that apply. (n=583)

Garbage services	29%
Power services	22
Street/neighborhood maintenance	19
Police services	18
Water services	18
General city information	15
Library services	14
Local dump information	14
Fiber internet	13
General park information	6
Other, please specify:	24

s_response. Were you generally satisfied or dissatisfied with the city's response? (n=597)

Very satisfied	40%
Somewhat satisfied	26
Neither satisfied nor dissatisfied	10
Somewhat dissatisfied	15
Very dissatisfied	10

s_likely. Sometimes at election time, things come up that keep a person from voting. Thinking about all the things that may or may not have kept you from voting this year, which of the following best describes your involvement in the November 4, 2025 Municipal Election? (n=1352)

I voted by mail	59%
I voted in-person	8
I did not vote	30
Unsure	4



s_method_prefer. Generally speaking, do you prefer in-person voting or vote-by-mail? (n=1357)

I prefer in-person voting at a vote center	17%
I prefer vote-by-mail (either mailed or dropped off at a drop box)	74
No preference	9
I prefer vote-by-mail (either mailed or dropped off at a drop box)	*
No preference	*

oe_whyprefer1. Why do you prefer in-person voting at a vote center rather than vote-by-mail? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

oe_whyprefer2. Why do you prefer vote-by-mail rather than in-person voting at a vote center? (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)

s_commute. Do you work in Lehi, or do you travel outside the city for work? (n=1358)

Work in Lehi	33%
Work outside of Lehi	46
Not applicable	21

s_traf_major_1. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Morning traffic on major thoroughfares (n=1357)

Not an issue at all	4%
A minor issue	10
A moderate issue	18
A major issue	31
An extreme issue	37

s_traf_major_2. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Daytime traffic on major thoroughfares (n=1356)

Not an issue at all	14%
A minor issue	26
A moderate issue	37
A major issue	15
An extreme issue	8



s_traf_major_3. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Evening traffic on major thoroughfares (n=1357)

Not an issue at all	2%
A minor issue	5
A moderate issue	15
A major issue	33
An extreme issue	45

s_traf_freeway_1. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Morning traffic on freeway exits and onramps (n=1348)

Not an issue at all	10%
A minor issue	15
A moderate issue	25
A major issue	26
An extreme issue	25

s_traf_freeway_2. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Daytime traffic on freeway exits and onramps (n=1348)

Not an issue at all	29%
A minor issue	32
A moderate issue	25
A major issue	9
An extreme issue	5

s_traf_freeway_3. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Evening traffic on freeway exits and onramps (n=1348)

Not an issue at all	6%
A minor issue	12
A moderate issue	22
A major issue	31
An extreme issue	29

s_traf_res_1. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Morning traffic in residential areas (n=1357)

Not an issue at all	17%
A minor issue	19
A moderate issue	23
A major issue	22
An extreme issue	19

s_traf_res_2. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Daytime traffic in residential areas (n=1357)

Not an issue at all	31%
A minor issue	28
A moderate issue	25
A major issue	10
An extreme issue	5

s_traf_res_3. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Evening traffic in residential areas (n=1358)

Not an issue at all	15%
A minor issue	17
A moderate issue	23
A major issue	24
An extreme issue	21

s_roadconditions_1. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Road conditions and street maintenance on major thoroughfares (n=1352)

Not an issue at all	21%
A minor issue	30
A moderate issue	28
A major issue	14
An extreme issue	7



s_roadconditions_2. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Road conditions and street maintenance on freeway exits and onramps (n=1353)

Not an issue at all	38%
A minor issue	28
A moderate issue	20
A major issue	9
An extreme issue	5

s_roadconditions_3. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Road conditions and street maintenance in residential areas (n=1355)

Not an issue at all	23%
A minor issue	35
A moderate issue	26
A major issue	12
An extreme issue	4

s_availability_1. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Accessibility of mass transit (n=1346)

Not an issue at all	33%
A minor issue	18
A moderate issue	21
A major issue	15
An extreme issue	12

s_availability_2. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Availability of bike lanes (n=1346)

Not an issue at all	43%
A minor issue	20
A moderate issue	22
A major issue	8
An extreme issue	6



s_availability_3. Below is a list of conditions that may or may not affect traffic and roads in Lehi. Please indicate to what extent each of these conditions is an issue that affects you, personally, in Lehi. - Accessibility of safe walking routes (n=1350)

Not an issue at all	28%
A minor issue	22
A moderate issue	26
A major issue	13
An extreme issue	11

We are almost finished. We have just a few questions to help us ensure we have a representative group of respondents. Remember that all of your responses are anonymous and confidential – all of the answers to the survey will only be reported in groups.

n_yearborn. Please select the year you were born: [RECODED INTO CENSUS AGE RANGES] (n=1325)

18-34	37%
35-44	27
45-54	18
55-64	9
65+	10

s_sex. What is your gender? (n=1340)

Male	51%
Female	49

s_timelived. How long have you lived in Lehi? (n=1358)

2 years or less	22%
3-5 years	28
6-10 years	22
11-20 years	15
21-30 years	7
31-40 years	2
41 years or more	4

s_ownrent. Which of the following best describes where you are currently living? (n=1358)

Own or buying my own home	81%
Rent my home or apartment	19
Live with parents	*
Other	<1

s_edofr. What was the last year of school you completed? (n=1353)

Some high school or less	1%
High school graduate or equivalent	4
Some college	14
College graduate	50
Post-graduate degree (e.g. MA, MBA, LLD, PhD)	29
Vocational school or technical school	3

s_employ. What is your employment status? (n=1353)

Self-employed	9%
Employed by someone else	70
Unemployed	3
Homemaker	9
Retired	8
Student	1

s_marriage. Are you currently... (n=1353)

Married	73%
Divorced	4
Widowed	2
Living with partner	2
Single	19

s_race. Are you? Please select all that apply. (n=1322)

Non white	11%
White	89

s_income. What do you expect your 2019 family income to be? (n=1306)

Under \$25,000	1%
\$25,000 - 39,999	2
\$40,000 - 49,999	2
\$50,000 - 74,999	11
\$75,000 - 99,999	13
\$100,000 - 124,999	17
\$125,000 - 149,999	14
Over \$150,000	40



s_region. [GEOCODED BASED ON RESPONDENT UTILITY ACCOUNT SERVICE ADDRESS] (n=1176)

East	9%
Lake Side	16
Mountain Side	14
North	16
South	16
West	30

oe_comments. Thank you for your thoughtful responses to this survey. If you have any comments about this survey or Lehi City in general, please enter them here. Otherwise, click the "Next >>" button below to record your response. (OPEN-ENDED RESPONSES VERBATIM IN APPENDIX)
