

# LEHI CITY

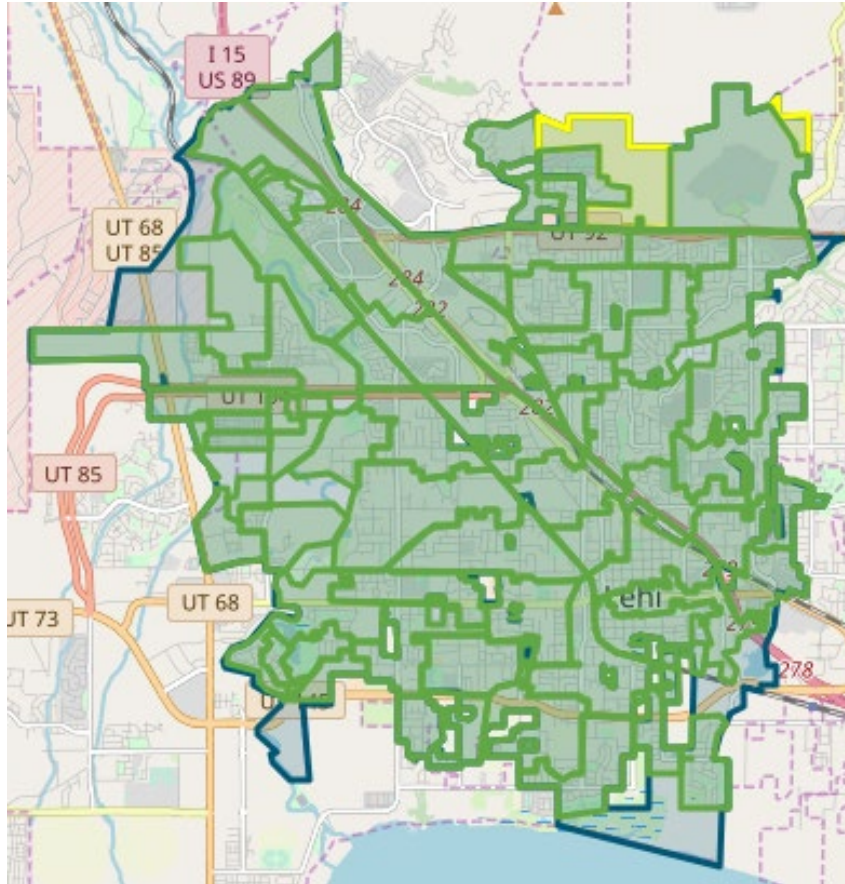
## FIBER NETWORK MONTHLY UPDATE

October 29, 2025





## LEHI FIBER TO MY CITY MAP



- Lehi City
- Construction in Progress
- Fiber Ready – Contact ISP

## PROJECT OVERVIEW

### NOTICE TO PROCEED

17 May 2022

### DEMAND AGGREGATION LAUNCH

8 July 2022

### GROUNDBREAKING CEREMONY

6 September 2022

### SUBSTANTIAL COMPLETION

12 August 2025

### COMPLETED BORING

386,176 feet

### COMPLETED MICROTRENCHING

220,902 feet

### COMPLETED FIBER PLACEMENT

2,172,570 feet

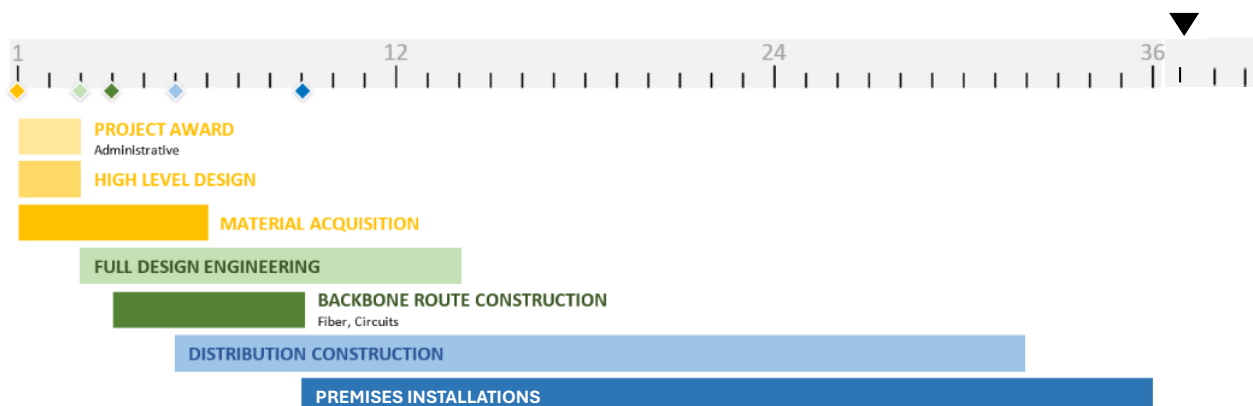
### EXISTING CONDUIT UTILIZED

820,997 feet

### AERIAL INSTALLATION

153,767 feet

## 36-MONTH PROJECT TIMELINE





## NETWORK OPERATIONS

### NETWORK AREA CLOSE OUT

The Lehi Fiber team and Strata are working on construction punch lists, completion checklists, and details to complete and closeout cabinet and Network Areas. Once cabinet and network areas are fully complete and closed out, Lehi City will obtain ownership of those portions of the network. Customer signups and associated work that will occur after an area has been closed out will transition to network operations. The ability to sign up for service on the network does not change due to the close out and ownership transition of a network area to Lehi City. Once an area is opened for customer orders the sign-up process workflows and systems do not change.

### NETWORK OPERATIONS

Strata and Lehi City have been working on providing fiber for new developments where new locations need to have broadband services available. These new developments, and the expansion of the Lehi Fiber Network, are being integrated into existing areas of the network. There are approximately 220 new locations, within new developments, that have been integrated into the network, and that can sign up for services.

## ENGINEERING and CONSTRUCTION

### RING AND DISTRIBUTION FIBER CONSTRUCTION

Strata and Lehi City are working with Union Pacific Railroad for an alternate crossing to complete the work in Cabinet 11. Once a UPR permit is obtained, construction will be completed. We are anticipating that this small area will be completed within 30 days of receiving a UPR permit.

### CUSTOMER INSTALLATIONS

All cabinet areas are now taking orders for new services. Fiber splicing and testing is being finalized in the last cabinet areas.

City locations such as parks, water, and other similar locations are in the process of being connected to the network.

## CUSTOMER INSTALLATIONS

	TOTAL NUMBER OF CUSTOMER SIGN-UPS	NUMBER OF LOCATIONS WITH FIBER AVAILABLE	SUBSCRIBED CUSTOMER PERCENTAGE
CURRENT TOTALS:	5,910	22,992	26%



## MARKETING/PUBLIC RELATIONS

### WEBSITE ENHANCEMENTS

Strata is working with Lehi City to make improvements to lehifibernetwork.gov. that will more easily allow customers to see if service is available at their location, rather than through accessing lehi.fibertomycity.com.

Lehi City recently celebrated the substantial completion of its citywide fiber network, a major milestone for both the city and Strata Networks. The event recognized the progress made in connecting homes and businesses across the community to fiber internet.

### CUSTOMER SATISFACTION

Strata's Marketing team continues to work closely with Lehi City to create supporting collateral and materials that will help drive awareness and encourage adoption of the new network.

September's surveys report the following Net Promoter Scores, which is a metric measured on a scale of -100 to 100:

- Following Installation: **73**
- After 4 Weeks: **55**
- After 6 Months: **46.15**
- Annual Survey: **56**