

Lehi City Police Department



Tow Rotation List Application
9/15/2023-7/1/2026

Dear Tow Company Operator:

The current rotation list will have expired as of June 30. In order for your company to participate on the new rotation list, your company must be included on the Utah Highway Patrol (UHP) rotation list. The Lehi City Tow Rotation List will be made up of Lehi-based companies that participate on the UHP rotation list. Companies will be held to the same standard and rules set forth in the UHP agreement. In addition to providing proof that a Company is on the UHP list, the following additional qualifications must be met by companies wishing to participate on the City rotation list:

- Rotation Rules
 - Tow yards must be in Lehi City limits
 - A Certificate of Liability Insurance allowed by State Law
 - Have a 15-minute response time to any police initiated/dispatched tow request (unless extenuating circumstances occur)
 - All tows will be taken to the storage within Lehi City limits
 - There will be someone physically on-site at the storage yard during regular business hours
 - Tow Company must be in good standing (no negative or illegal activity)
 - No picking and choosing what police initiated/dispatched tow request that you get dispatched to (sometimes there are bad ones; it's the luck of the draw when you are next up on the list)
 - Each storage yard must meet applicable zoning requirements for the property
 - Must conform to Lehi Storage Yard standards*
 - One Yard--One Truck – no splitting or sharing of storage yards*

*Some tow companies may be grandfathered in, and therefore these rules do not apply to them. Any new storage yard that submits a packet to be included in on our Tow Rotation List agrees to conform to the above rules, even if former owners of the Storage Yard had previously been grandfathered in.

Lehi City Police Department retains the right to inspect each tow/storage yard prior to placement on the Tow Rotation List as well as conduct 'spot checks' of any tow/storage yard that is placed on the Tow Rotation List to verify compliance with the above-stated rules.

Additional Information:

Each company wishing to be on the Lehi City rotation list must provide the City with a copy of the application packet provided to the Utah Highway Patrol including all necessary photos and certificates required by the UHP.

Being on the tow-rotation list is a **privilege and not a right**. Removal from the UHP rotation list or failure to maintain any of the listed qualifications will result in removal from the Lehi City rotation list for the duration of the current rotation period. A spot check of each towing facility will be done several times a year to make sure each tow company is in compliance. A thorough check of each business and business practice will be done including but not limited to checking for complaints, BBB ratings and any unethical business practices or that would bring a bad light to the Lehi Police Department. All new companies wishing to be on the rotation will need to conform to the Lehi City Ordinance and will not be considered as "grandfathered" to our rotation even if they are grandfathered by Lehi City to have a business license.

The Lehi Tow Rotation list will be held for 3 years and the next application year to be eligible will be the start of the 2026 fiscal year (July 1st 2026)

Any discipline will be handled according to Utah Code Annotated 72-9-607

Any complaint(s) against another company regarding violations of the Lehi Tow Rotation Agreement shall be made in writing to the Chief of Police, or his/her designee, and shall be a matter of public record.

Applications deadline will be September 12th 2023 at 1600 hours. Any applications turned in after this date will not be considered for inclusion on the Tow Rotation List.

Sincerely,
SGT Bill Loveridge
Lehi City Police Department
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Lehi, Utah 84043
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Email: bloveridge@lehi-ut.gov

Lehi City Tow Yard Ordinance

Lehi Development Code Section 12.130

G. Towing and Impound Yards.

1. Towing and impound yards may be allowed as a Conditional Use in the LI and I Zones. Any towing and impound yard that existed and was legally created prior to the adoption of this section on November 15, 2011 shall be considered legal non-conforming, and shall be allowed to continue, as per Chapter 24 of this Code.
2. In addition to the provisions of this Code, towing and impound yards must comply with all State requirements.
3. Any towing and impound yard must include a permanent structure to be used as the office for the business. The building must conform to the Commercial Design Standards contained in Chapter 37 of this Code.
4. The site shall be suitably landscaped and the impound area should be screened from view from any public street or abutting properties by an eight (8) foot opaque, masonry, sight-obscuring fence. The height of the fence shall be measured at finished grade of the subject property. A chain link fence with slats shall not constitute an acceptable screening device to satisfy these requirements, unless specifically approved by the Planning Commission.
5. Towing and impound yards shall not include any salvaging or auto wrecking uses.
6. No vehicle shall remain for more than one hundred and eighty (180) days on a lot.