

Frequently Asked Questions

Q: If I were to gym hop, will my stat tile show at another facility's monitor?

A: Yes.

Q: Can I disable my tile from showing on the monitor?

A: Yes, in your settings. However, the purpose of seeing your tile is to motivate you and others to train smart.

Q: Will I be able to see my heart rate on the cardio equipment console?

A: Yes. It will work with Life Fitness cardio equipment.

Q: Will the Myzone belt record mileage?

A: No. It does not have a GPS system. It will accurately monitor heart rate, calories burned and effort.

Q: What is the warranty of the belt and pod?

A: The belt has a 3-month warranty. The pod has a 12-month warranty.

Q: Can I get Myzone wet?

A: It is not recommended. The belt is waterproof up to 10 meters.

Q: Do I need batteries:

A: No, device is charged by a USB port.