

water

The Lehi City Culinary Water, Pressurized Irrigation, Wastewater, and Storm Drain Departments often receive requests that are the responsibility of the homeowner or business. This information will attempt to clarify the responsibilities of both parties.

- The water systems mentioned above are owned and operated by Lehi City. The City maintains the main lines for the distribution of the culinary and secondary water and collection of the waste water and storm drain systems.

- The City maintains coverage of the systems 24 hours a day, 7 days a week for emergency purposes, checking wells and maintaining water levels. The regular hours are from 6:30 to 5:30 Monday through Thursday. The phone number is 801-768-7102 ext. 3. The on-call person can be reached at 801-836-1045 after hours.

- Lehi City shall not be liable for damage to any water user by reason of any stoppage or interruption of his water supply caused by scarcity of water, accidents to water mains, alterations, additions, repairs, or any other unavoidable causes.

- Any person, company, corporation, association, or others, causing damage to any water system will be held responsible for repairs, restitution, and reimbursement to the city or injured party.

Culinary System

- The City will only maintain the culinary line to the water meter. The water line from the meter into the residence, the valves, water heaters, faucets, toilets, or any other plumbing device are the sole responsibility of the user.



streets

Potholes form in roadways due to fatigue of the pavement surface. The pavement next to fatigue cracks is worked loose and may eventually be picked out of the surface by continued wheel loads. Many times a pothole will develop quickly from an overnight rain or snow storm and as moisture seeps into the soil below the road surface. Cold temperatures further exacerbate the formation of a pothole. Water expands when it freezes and puts more stress on cracked pavement.



The Lehi City Street Department finds out about potholes in a variety of ways. Potholes are reported by City employees as they perform their duties throughout the community, by law enforcement on patrol, and the general public. The Street Department performs routine inspections on all city roads in an effort to find weaknesses before they become potholes.

In order to be considered for reimbursement due to pothole damage a person must demonstrate that Lehi City had knowledge of particular damage causing potholes for some time and failed to repair it.



Also, the pothole must be reasonably construed as the sole proximate cause of the damage to the vehicle and sole proximate damage was caused while driving the posted speed limit.

Proximate cause is the connecting link between Lehi City's breach of duty and the damages sustained. To prevail, you must establish that Lehi's negligent act is to blame for the damages. Lehi City does not cause potholes, and if the potholes are repaired after the city has been notified, then no "breach of duty" occurred.

153 North 100 East
Lehi, Utah 84043
Phone: (801) 768-7100
Fax: (801) 768-7101
www.lehi-ut.gov



Lehi City

streets and utilities

personal and commercial
damage

reimbursement
policy



Pressurized Irrigation System



- The City will only maintain the irrigation line to the main shut off valve. The sprinkling system and use of the irrigation system is the sole responsibility of the owner.
- City policies require that only qualified water department operators turn on or off city owned irrigation valves. It is required that all users install and maintain a private shut off valve for their irrigation service line.

- The irrigation system is active all year so it is necessary for the owners to turn the systems off in the fall. They should be turned off, drained, and winterized to prevent damage. It is the responsibility of the owner to turn the system on and off using the property owner's valve.
- The City is not responsible for broken pipes, damage to sprinkling systems, or flooding caused by improper use or failure to turn off the system.

Waste Water System (Sanitary Sewer System)

- The City maintains the waste water main lines by periodic cleaning and camera inspections.
- The lateral line from the residence or building to the mainline is the responsibility of the owner.
- Broken, cracked, crushed, or uneven lateral lines are the responsibility of the owner.
- The city is not responsible for damages caused by plugged lateral lines; this includes root intrusions, grease buildup, hair or any other material that may cause a stoppage.
- Under sized plumbing or clogged roof vents are the responsibility of the home owner to prevent pressure build up when cleaning main line with high pressure equipment.

Storm Drain System

- Any foundation drain, subsurface drain, perimeter drain, or pipes tied to the drainage system main line are the responsibility of the owner.

- The City is not responsible for plugged drains owned by private individuals, businesses, or home associations.
- Anyone causing damage to the system will be held responsible for repairs, reimbursements, or restitution to the City or injured party.
- The City is not responsible for damage caused by nuisance water.

power

We recognize that you may require personal assistance from our staff, and we encourage you to contact us by calling Lehi City Power at (801) 768-4833 or by visiting our website at www.lehi-ut.gov.

Temporary and Permanent Service Connection

Only authorized Power Department employees shall switch or open devices and make connection or disconnection to the Power Department's electric service to a building, structure, or enclosure.

Seals

The purpose of seals on meters and associated service equipment is to prevent injury and/or tampering. Under normal circumstances, seals are not to be removed except by the Power Department. If an emergency should require seal removal (only by a qualified electrical contractor) the Power Department must be notified as soon as possible so that the installation can be inspected and the seal replaced. If a seal is tampered with or broken, a tampering fine of one hundred dollars (\$100.00) may be assessed.

Quality of Power Service

Electric service supplied by the Power Department may be subject to voltage disturbances which will not normally affect the performance of lighting, appliances, heating, motors or other typical electrical equipment, but may



result in the improper operation of voltage sensitive equipment such as computers or microprocessors. Voltage sensitive equipment is defined as equipment which is adversely affected by power disturbances (i.e., sags, spikes, interruptions) of less than 0.5 seconds duration. It is the responsibility of the customer to provide power conditioning devices required to provide the quality of power necessary for optimum performance of his/her voltage sensitive equipment.

The Customer's electrical equipment and devices are to have characteristics such that the Power Department distribution system is efficiently utilized and undue interference with Power Department service to other customers does not occur.

The Customer's equipment shall be designed to perform satisfactorily within the standard voltage ranges and frequency provided on the Power Department's system. The Power Department will endeavor to maintain standard voltages and frequency on its distribution system, subject to variations within reasonable limits.



The Power Department reserves the right to inspect and test any equipment connected to its lines and to require any information necessary to determine the operation characteristics of the equipment. Prior to purchase, the customer shall submit information to the Department regarding any equipment, which might cause interference with service to other customers or require additional facilities for its satisfactory operation.

Limitations on Liability

Except as a result of gross negligence or willful misconduct, Lehi City shall not be liable to any person claiming property damage or personal injuries resulting from use, misuse, or unavailability of electrical power, or from excessive voltage, current or frequency fluctuations, noise or other failures or malfunctions in the supply of electrical power.